

Cookie Project FAQ

Purchase of Cookies

1. What are the flavours currently available?

We only have the Chocolate Mint cookies in stock.

2. Where can I buy the cookies?

Our cookies will **only be available for sale at the Guide Shop.**

We are located at 9 Bishan Street 14, Singapore 579785.

Please note our new shop operating hours below before heading down:

Thu-Fri: 12:00 pm – 5:30 pm

Sat: 8:30 am – 5:00 pm

3. How do I purchase the cookies?

Cookies will be sold at the Guide Shop. Due to limited stocks, our cookies are available on a **first come, first served basis** and will be **available only while stocks last**.

We regret that we are unable to accept reservation requests, online orders and delivery requests.

4. What payment methods do you accept at the Guide Shop?

Currently, we accept payment via 3 methods:

1) Cash

2) NETS

3) PayNow

5. Can you deliver the cookies to me?

Cookies can only be purchased at the Guide Shop due to limited stocks. We are unable to accept online orders, reservation and delivery requests.

6. How will cookie proceeds be used?

All sales proceeds from Girl Guides Cookies will be used to provide programmes and activities aimed at developing girls and women to reach their fullest potential.

7. Will purchase of cookies be eligible for tax deduction?

The purchase of cookies involves a direct exchange of goods. As such, it will not be eligible for tax deduction.

A cash donation to Girl Guides Singapore will be eligible for tax deduction. To donate to Girl Guides Singapore, please click [here](#).

About Our Cookies

1. Are our cookies halal certified?

Yes, our cookies are halal certified.

2. Are our cookies vegetarian-friendly?

Yes, all our cookies are vegetarian-friendly! However, they do contain milk powder and whole egg powder.

3. Do our cookies contain nuts?

No, our cookies do not contain any nuts. However, the cookies are manufactured in a facility that also manufactures other products that contain nuts.

4. When will the cookies expire?

Our cookies have a shelf-life of 9 months after production. The expiry date of the cookies is indicated at the bottom of the cookie tins.

5. How should I store the cookies?

To preserve its optimum taste, texture and appearance, the cookies should be stored in a room temperature environment (below 32 °C).

6. How many cookies are there per tin?

There is a total of 28 Chocolate Mint cookies per tin.