

Cookies for a good cause

Frequently Asked Questions

Information about our Cookies

1. How long has Girl Guides Singapore been selling cookies?

We first launched our cookies in 1994 and it has since then become an annual movement of ours!

2. How does the sale of cookies benefit our girls?

More than just a sweet treat! Funds raised from our cookies not only help to support our guiding programmes, but also enables over 8,000 girls each year to develop life values and skills such as:

- Responsibility
- Social Interacting skills
- Teamwork
- Confidence
- Problem-Solving
- Decision-making
- Community involvement
- Courtesy

3. Who bakes our cookies?

Our cookies are baked by Khong Guan Biscuit Pte. Ltd. For more information on Khong Guan, you can visit their website [here](#).

4. What are the available flavours?

We have 3 available flavours – Chocolate Mint (The Flame), Chocolate Cream (The Star) & Chocolate Malt (The Compass)

5. What are the designs of the Cookie Tins for 2019?

The designs for 2019 derived from the concept of Girl Guides' Spirit – Compass, Flame & Star



6. Are our cookies Halal-certified?

Yes! All our cookies are Halal-certified.

7. Are our cookies Vegetarian friendly?

Yes! All our cookies are Vegetarian friendly! But they contains milk powder & whole egg powder.

8. Do our cookies contain nuts?

No! Our cookies do not contain any nuts. However, the cookies are manufactured in a facility that also manufacture other products that contain peanuts.

9. Do our Cookies have an expiry date?

Our cookies are best within nine months of the date they were produced, during which optimum taste, texture and appearance are retained. The cookies can be consumed after this time period even though the optimum quality will start to diminish. Expiry dates of the cookies are indicated at the bottom of the cookie tins.

Ordering & Purchasing our Cookies

10. Where can I buy Girl Guides Cookies?

- Schools : Our Brownies & Girl Guides from respective schools will start their pre-orders from 27th February 2019 to 28th March 2019. You may approach any Brownies or Girl Guides members for orders.
- Guide Shop : From March 2019 onwards, you may purchase the cookies from our Guide Shop, located at 9 Bishan Street 14 Singapore 579785, Level 1.
- Participating Partners' Store : Our annual Cookies Public Sale will be start from November onwards. We will announce the locations and period of our public cookie sales at a later date.

11. How much does a tin of Girl Guide cookies cost?

All our cookies are priced at \$12/tin.

Any other pricing below or above stated price or a solicitation of an offer to resell without Girl Guides Singapore's permission should be construed as unauthorized.

12. What is the minimum order quantity for free delivery?

Free delivery will be provided for orders above 90 tins (or 15 cartons). This is applicable to both School and Corporate orders.

13. What are the payment methods available?

You may make payment via cheque payable to 'GIRL GUIDES SINGAPORE' or via cash directly at our Girl Guides Singapore Headquarters 9 Bishan Street 14, Singapore 579785.

For schools, please inform HQ in advance if you would like to make payment via IFAAS.

14. Who should I contact if I have more questions or concerns?

If you have any queries, please contact Grace Pong @ grace@girlguides.org.sg | Tel: 6259 9391

Information for Schools only

15. Cookie Patch

Each Brownie / Girl Guide will be given 1 Cookie Patch for those who had sold 5 tins & above.

16. Cookie Sale Incentive

From 2017 onwards, GGS had ceased the monetary commission scheme. Instead, this will be replaced by other forms of non-monetary incentives. These incentives will be given to the Top 3 performing schools from each Division in the Brownie and Guide Branch.